

# Schedule - Boodles 14 Day Complimentary Cover

Luxury Jewellery Cover for transactions from £0 to £500,000. All Boodles Stores, excl Ireland.

You must take care in answering all the questions relevant to us in providing this insurance and setting the terms and premium. Please contact your broker, Stanhope Cooper Insurance Brokers Ltd, for any enquiries relating to your insurance policy. Failure to provide information or the provision of incomplete or inaccurate information may result in the loss of cover or other remedies. You must tell us as soon as possible about any changes to the information you have provided us which happens before or during any period of insurance. We will tell you if such change affects your insurance and if so, whether the change will result in revised terms and/or additional or return premiums being applied to your policy. If you do not inform us about a change, it may affect any claim you make or could result in your insurance being invalid (refer to your policy wording for more information).

There are conditions, limitations, exclusions and excesses within the wording a copy of which will be provided on request. This document serves as both your statement of fact and schedule. You should keep a record (including copies of letters) of all the information supplied. It is important that you read this statement of fact and policy schedule in conjunction with the policy wording and IPID document.

## Policy Information

Type of Schedule	Policy Schedule - New Business
Policy Number	ST2675

## Proposal Information

Inception Date of Policy	1st February 2025 to 31st January 2026
Period of Insurance	14 Days from date of transaction (as per receipt) and/or collection
Basis of Settlement	See policy endorsement
Territorial Limits of Policy	Worldwide Cover, UK Residents Only, Purchased from UK Stores excluding Ireland
Policy Excess	The Policy Excess is £0 unless otherwise stated on the schedule
Insurer	100% Underwritten by Scor Syndicate 2015
Policy Wording Applicable	The Policy Wording Applicable is <i>November 2024</i>
Your Broker	Stanhope Cooper Insurance Brokers Ltd trading as Stanhope
UMR	B0507FFF2400004

## How Boodles Clients can Make a Claim

If you happen to have a claim or possible claim under This Policy, these are the steps You should take. As soon as practically possible and within 24 hours upon discovery that the item(s) insured is lost (if included), damaged or stolen, then:

- (a) Report to the police, obtain a crime reference number and provide Police reports as soon as they are available.
- (b) Report the loss to the register: <https://www.reportmyloss.com/uk>
- (c) Take all reasonable steps and precautions to prevent further damage or other loss that may be covered under the policy.
- (d) Obtain your approved valuation, watch serial number (if applicable), and photo of the item to support your claim.
- (e) Make a claim with your broker.

### Submit your claim to Stanhope using the details provided below:

- **Online:** <https://www.stanhopeinsurance.co.uk/jewellery-claim> (quickest way to claim).
- **Phone:** 01730 777615 or if calling from outside the UK: +44 1730 77615. You can call us between 8:30 a.m. and 6 p.m., Monday through Friday. Our offices are closed on Bank Holidays.
- **Email:** [claims@stanhopeinsurance.co.uk](mailto:claims@stanhopeinsurance.co.uk) You can find more details in the section 'How to make a claim' in your Policy Wording. You need to notify Us of the Loss as soon as You become aware. If you don't do it, it could invalidate your claim.

### Important Contact Information

Dedicated Line for Boodles Clients 01730 771 234  
Claims Helpline Number 01730 777 615

### Endorsement(s) Applicable

An endorsement changes the standard terms of your insurance. It'll also let you know what you must or must not do to make sure that you get full protection from the insurance you've chosen. It's very important that you read all endorsements printed carefully and comply with them if you choose to accept the quotation. If you don't and you're unfortunate enough to need to make a claim you may find your cover is reduced, and in some circumstances you may find that you've got no cover at all.

If you are unclear about any endorsement, please contact your broker.

All policy and section limits, excesses, benefits, conditions, exclusions and the 'What is not covered' paragraphs of each Section apply except where they've been changed by an endorsement.

Number & Heading	Endorsement Full Wording / Description
SC20 - Variable Endorsement	<p><b>SC 30 – Boodles Exclusive Basis of Settlement</b> If We agree with your claim, We will have your item repaired, restored or replaced by Boodles only. SCOR will settle the claim directly with Boodles, and Boodles will repair, restore or replace the item directly with You. If any exact design is not available, Your item will be replaced with one of similar style and quality</p> <p><b>Scope of Cover</b> 14-day all-risk worldwide coverage for all transactions (excluding watches) for all stores (excluding Ireland), up to £500,000. Cover confirmed by handing official Stanhope &amp; Boodles Business Card (digital or paper). The person on the invoice/receipt holds an insurable interest.</p>

### Data Protection Act

Any information you have provided will be dealt with by the insurer in compliance with the provisions of the United Kingdom Data Protection Act 1998. For the purpose of providing this insurance and handling or any claims or complaints which may arise under it, the Insurer may need to transfer certain information which you have provided to other parties. See your policy wording for full information.

### Law and Jurisdiction

The parties are free to choose the law applicable to This Policy. Unless specifically agreed to the contrary This Policy shall be governed by English law and subject to the exclusive jurisdiction of the courts of England and Wales. The language of This Policy and all communications relating to it will be in English.

### Declaration

The proposal form has been completed by Stanhope on behalf of the insured. I/we (the insured) declare that the information disclosed in this proposal is to be best of my/our knowledge and believe it to be both accurate and complete. I/we have taken care not to make any misrepresentation in the disclosure of this information and understand that all information provided is relevant to the acceptance and assessment of this insurance, the terms on which it is accepted and the premium charged.

## Making a Complaint

Our aim is to provide all Our customers with a first-class standard of service. However, there may be occasions when You feel this objective has not been achieved. If You have a complaint about Your policy, policy administration or the handling of a claim then see the policy wording for full details on how to make a complaint. If you remain dissatisfied after Lloyd's has considered your complaint, or, in any event, after a period of eight weeks from making your complaint, you may be able to refer your complaint to the Financial Ombudsman Service (see policy wording for full details).

## How We Use Your Information

See your Policy Wording booklet for details of how we use your information. If you have any questions or would like to find out more about this you can write to the Data Protection Officer as listed in the Policy Wording

## Approved Valuation(s)

This policy is issued on the basis that you can supply an approved valuation or approved receipt at the point of claim and / or within 28 days of the policy inception date. For full details of what constitutes an approved valuation or receipt and when you need to submit this, see your policy wording.

## Several Liability

The liability of the Underwriters is several and not joint and is limited solely to the extent of their individual proportions as shown in the attached table of security. The Underwriters are not responsible for the subscription of any co-subscribing underwriter or any other insurer or co-insurer who for any reason does not satisfy all or part of its obligations.

## About your Broker

Stanhope acts as agent for the insurer in performing its duties under the Agreement. Stanhope is a trading name of Stanhope Cooper Insurance Brokers Ltd. Our registered address is Cedar Court, 5 College Street, Petersfield, Hampshire, GU31 4AE. You contact us by email, [contact@stanhopeinsurance.co.uk](mailto:contact@stanhopeinsurance.co.uk) or tell, 01730 777600.

## Policy Authorisation

Authorised by	Matthew Ashton	From Broker	Stanhope
Date of Authorisation	24 January 2025	Location of authorisation	Petersfield, Hampshire
Signature of Authorisation	<i>Matthew R. Ashton</i>		